



Indianapolis Medical Management
7330 Shadeland Station, Ste 200
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IMM INSIGHT

- ❖ **CMS RESCINDS MM6375, PLACE OF SERVICE (POS) AND DATE OF SERVICE (DOS) INSTRUCTIONS FOR INTERPRETATION OF DIAGNOSTIC TESTS**
- ❖ **AETNA AND CIGNA MAKE IT EASY TO ESTIMATE PATIENT'S OUT-OF-POCKET COST**
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CMS RESCINDS MM6375, PLACE OF SERVICE (POS) AND DATE OF SERVICE (DOS) INSTRUCTIONS FOR INTERPRETATION OF DIAGNOSTIC TESTS

The Centers for Medicare & Medicaid Services (CMS) has rescinded Change Request (CR) 6375, Transmittal 1873 sent via RO-6657, dated December 11, 2009, and will replace it with another CR in the future, pending further policy clarification on date of service and place of service reporting for the interpretation of diagnostic tests. The revised CR will address the full spectrum of clinical scenarios. The accompanying MLN Matters article, MM6375, is also rescinded. Another MLN Matters article will be issued when the new CR is released.

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AETNA AND CIGNA MAKE IT EASY TO ESTIMATE PATIENT'S OUT-OF-POCKET COST

Aetna and Cigna insurance have both introduced new on-line tools that will help estimate a patient's out-of-pocket cost before your patient ever arrives for services.

How does it work: Prior to the patient's visit, staff can enter member information along with the diagnosis and procedure code into the online tool. The estimator will then supply payment amounts, and an estimation of the patient's out of pocket cost including deductible, co-payment and coinsurance. Both tools will allow you to print an explanation of estimated cost to provide to the patient. This helps patients to understand their financial obligation before the service is even performed.

For more information, please visit
[Aetna Payment Estimator website](http://www.aetna.com/paymentestimator)
www.cignaforhcp.com

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MEDICARE CLAIMS NOT CROSSING OVER TO THE SUPPLEMENTAL INSURER

National Government Services is informing all providers, physicians, and suppliers to an issue that occurred starting on or about January 1, 2010, and would have negatively impacted their patients' crossover claims.

National Government Services has learned that due to a system issue with the Common Working File (CWF), some claims are not crossing over to the supplemental insurance carrier for benefits.

The Centers for Medicare & Medicaid (CMS), along with the CWF System Maintainer are working towards a system solution.



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MEDICARE CLAIMS NOT CROSSING OVER ... (CONTINUED)

Therefore, CMS' recommendation to all providers, physicians, and suppliers is as follows:

- Examine your Electronic Remittance Advice (ERA) or standard paper remittance advice to determine if your patients' claims are identified as having been crossed over to your patients' supplemental insurers. Remittance Remark Code MA 18 will indicate your claim has crossed over to the supplemental insurer.
- If you determine these claims were not crossed over, you are within your rights to submit claims to your patients' insurers for supplemental payment using methodologies acceptable to those entities.

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FEBRUARY IS AMERICAN HEART MONTH

Heart disease is the leading cause of death in the United States. Each type of heart disease has different symptoms, although many heart problems have similar symptoms.

Common signs of a heart attack are:

- Uncomfortable pressure, fullness, squeezing or pain in the center of the chest lasting more than a few minutes
- Pain spreading to the shoulders, neck or arms. The pain may be mild to intense. It may feel like pressure, tightness, burning, or heavy weight.
- Nausea, vomiting
- Cold sweats, shortness of breath and lightheadedness
- Feeling of indigestion
- Dizziness, weakness, and fainting
- Abdominal pain

Common signs of a stroke are:

- Sudden numbness or weakness of the face, arm or leg, especially on one side of the body
- Sudden confusion, trouble speaking or understanding
- Sudden trouble seeing in one or both eyes
- Sudden trouble walking, dizziness, loss of balance or coordination
- Sudden severe headache with no known cause

Irreversible injury to the heart muscle usually occurs if medical help is not received promptly. If you notice one or more of these signs in a patient, visitor or staff member call for emergency medical services (911) right away! In the event of cardiopulmonary arrest (no breathing or pulse), call 911 and begin CPR immediately! Effective CPR provided immediately after cardiac arrest can double a victim's chance of survival.

Brain death starts to occur 4 to 6 minutes after someone experiences cardiac arrest if no CPR and defibrillation occurs during that time.

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FEBRUARY IS AMERICAN HEART MONTH (CONTINUED)...

Be sure you are up to date on your CPR certification which is good for 2 years. If it has expired or is getting close to expiring please inform your manager who will contact your clinical / regulatory consultant to schedule a time for you to get recertified. Also it is a good time to review the location of the defibrillators and ensure they are ready for use if needed.

IMM'S NEWEST MEMBERS OF THE BILLING AN CODING TEAM AND TPPECC TEAM



Please join us in welcoming **Kathy Mills** to the IMM **Billing and Coding Team** effective February 8, 2010. Kathy comes to us with many years of office management and billing experience up in the Munster area. Kathy's role as Billing and Coding Consultant will focus on working with our employed and managed clients in terms of front office and billing processes. Welcome aboard!



Also, please join us in welcoming **Richard Tornes** to the IMM **TPPECC team**. Richard has been in healthcare for 14 years doing credentialing or credentialing software administration. Richard comes to us from St. Vincent's Healthcare System where he previously worked as a Credentialing Specialist and then a Systems Specialist. Prior to that, he worked as a Credentialing Coordinator for M-Plan and Maxicare. Welcome Richard!

Do you have questions we can help with? Please submit questions to be answered in a future IMM Insight Newsletter – contact us at <http://imm.ecommunity.com/>.



SOME HEALTHCARE RECOGNITION DATES FOR FEBRUARY

Heart Month, American
Donor Day, National (Valentines)
Duchenne Muscular Dystrophy Awareness Week (2nd week)
Wear Red Day, National (1st Fri.)
Women's Heart Health Day, National (3rd Fri. of Feb.)

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